



A Touchstone Energy® Cooperative



264 N. East St., P.O. Box 80 • Carlinville, IL 62626-0080
Office: 217-707-6156 • Toll Free 800-648-4729 • www.mjmec.coop

March 20, 2020

To our Valued Members,

The MJM Cooperative Offices will be restricted to outside visitors starting Monday, March 23, 2020.

As a Cooperative, we have a responsibility to do what is in the best interest of all our Members. By closing our lobbies, MJM is limiting the direct exposure of our employees and Members. Even though our doors will be locked, we will continue to do business as normal. Our service and field personnel will also be employing “social distancing”.

Here are a few alternative ways to conduct necessary business without coming into the office:

- **Call our automated payment number at 855-313-6314**
- **SmartHub mobile and web app**
- **Quick pay by SmartHub located on the top left-hand corner of our website**
- **MJM’s drop box located outside of the building.**
- **By mail - MJM Electric, P.O. Box 80, Carlinville, IL, 62626**

Please keep in mind that *none* of these options charge extra to use. When dropping payments into the drop box, please include your name, account number, and phone number. Cash payments will be accepted in the deposit box; however, *NO* change will be made available.

If you are experiencing financial hardship due to the pandemic, please contact our office to make payment arrangements. Every effort will be made to assist our members during this time.

We will continue to post updates on social media and our website www.mjmec.coop.

Anyone with questions can call our office at 217-707-6156.

Thank you,

MJM Electric Cooperative