

**M.J.M. ELECTRIC COOPERATIVE, INC.**

**SECTION III – MEMBERS AND CONSUMERS**

**Policy 8 Approved: 01/25/1962**

**REVISED: 10/26/1978 04/27/1989 03/25/2010 08/27/2015 11/29/2018 10/26/2023**

**REVIEWED: 03/25/2021**

DISCONNECTION OF ELECTRIC SERVICE

POLICY

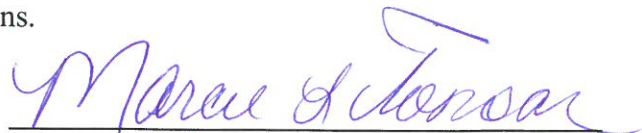
It shall be the policy of the Cooperative to disconnect electric service upon the request of a member, for non-payment of electric bill reasons of safety and health or in cooperation with civil authorities.

RESPONSIBILITY

President/CEO and Management

PROCEDURE

- 1) There will be no charge for disconnection of electric service if disconnect is done at Member's request.
- 2) Disconnect service orders are to be handled on a "when in area" basis. Meter readings and serial numbers will be verified by employees at that time assuming the meter is properly displaying readings at the time of disconnection.
- 3) All accounts are subject to disconnection if not paid in full by 8AM on the 9<sup>th</sup> day of the month following the due date.
- 4) If Member does not pay a past due account, electric service will be subject to disconnection. In such an event, the member will be responsible for a disconnect fee.
- 5) Collection of delinquent accounts for schools, churches and public buildings must first be attempted by the Executive Administrator by mail or telephone before issuing a disconnect order.
- 6) A decision that a condition justifies disconnect based upon safety reasons shall be in the absolute discretion of the Cooperative, and the fact that a service is or is not disconnected for safety reasons shall not be the basis for any liability against the Cooperative. Further, the right to disconnect for safety reasons does not create an affirmative duty on the Cooperative to inspect for such conditions.



Marcie Tonsor, Secretary