

M.J.M. ELECTRIC COOPERATIVE, INC.

SECTION III – MEMBERS AND CONSUMERS

Policy 8 Approved: 01/25/1962

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11/29/2018 10/26/2023 04/25/2025 10/22/2026

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DISCONNECTION OF ELECTRIC SERVICE

POLICY

It shall be the policy of the Cooperative to disconnect electric service upon the request of a member, for non-payment of electric bill, reasons of safety and health or in cooperation with civil authorities.

RESPONSIBILITY

President/CEO and Management

PROCEDURE

- 1) There will be no charge for disconnection of electric service if disconnect is done at member's request.
- 2) Disconnect service orders requiring a lineman to be onsite are to be handled on a "when in area" basis.
- 3) All accounts are subject to disconnection if not paid by the stated due date on the bill. If disconnected for non-payment, related fees may apply.
- 4) Collection of delinquent accounts for schools, churches and public buildings must first be attempted by the Office Manager by mail, email, or telephone before issuing a disconnect order.
- 5) A decision that a condition justifies disconnect based upon safety reasons shall be in the absolute discretion of the Cooperative, and the fact that a service is or is not disconnected for safety reasons shall not be the basis for any liability against the Cooperative. Further, the right to disconnect for safety reasons does not create an affirmative duty on the Cooperative to inspect for such conditions.



Marcie Tonsor, Secretary