M.J.M. ELECTRIC COOPERATIVE, INC.

SECTION III – MEMBERS AND CONSUMERS Policy 13 Approved: 01/25/1962

REVIEWED: 03/24/2016 02/24/2022 10/23/2025 REVISED: 10/26/1978 05/23/2013 08/22/2019

RESPONSIBILITY TO RENDER CONSTANT AND UNIFORM ELECTRIC SERVICE

POLICY

It shall be the policy of the Directors and Employees on behalf of the members of M.J.M. Electric Cooperative to use ordinary care in providing regular, constant and uniform electric service, but the Cooperative does not guarantee that the service will at all times be continuous. In the event Cooperative is unable to render or is prevented from rendering continuous and uniform electric service by accidents, fires, explosions, lightning, tornadoes, floods, earthquakes, ice, wind or other forces of nature, strikes, vandalism, lockouts, picketing, action of third person, riots, war, insurrection, negligence of others, Federal State or other governmental laws or regulations, or other contingencies beyond its control, the Cooperative shall not be obligated to render service during such period and shall not be liable to member for any damages to their equipment or premises.

RESPONSIBILITY

President/CEO, Board Directors and Employees

PROCEDURE

Cooperative will maintain adequate records to reflect consistency and uniformity of its electric service.

Marcie Tonsor, Secretary