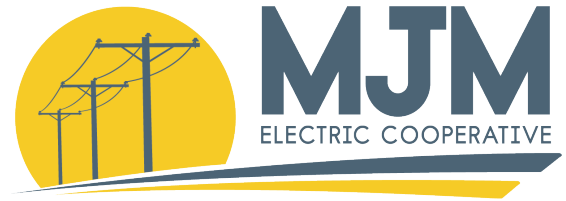



# UNDERSTANDING YOUR BILL



A Touchstone Energy® Cooperative 

## POWER SUPPLIER ENERGY CHARGE

This charge is the wholesale power cost which covers the cost of generating and transmitting power from the power plant to MJM substations. MJM does not generate its own electricity. Instead, we purchase it wholesale from a generation and transmission cooperative in Indianapolis. Like other electric companies, MJM bases its power supplier energy charge on kilowatt hours (kWh). One kilowatt hour is equal to 1,000-watt hours. A watt hour is the amount of energy used by a one-watt load drawing power for one hour. For example, a 100-watt light bulb uses 100 watts of power in one hour.

*If your home uses electricity as its primary heating source, you may be eligible for a discount on your rate during the winter months of November, December, January, February, and March.*

## POWER SUPPLIER DEMAND

This charge is for the maximum amount of electrical energy consumed at any given time during a billing period and is measured in kilowatts (kW).

## DISTRIBUTION ENERGY CHARGE

This charge recovers a portion of the cost to get the power from the substation to the meter and is based on kilowatt hours.

## SERVICE DELIVERY CHARGE

This charge covers the cost of maintaining the equipment used to send electricity to your home. This includes the cost of transformers, meters, lines, and poles. Your service delivery charge remains the same each month and is based on your power needs.

## POWER COST ADJUSTMENT (PCA)

This is a line item on the bill that adjusts regularly to help the co-op recuperate fluctuating purchased power costs.

## TAXES & ADDITIONAL SERVICES

The remaining charges on your bill are taxes and any additional services you may have with MJM, such as a security light.

## OPERATION ROUND UP

The mission of the Operation Round Up® Program is to assist in strengthening the communities served by MJM Electric. Through this innovative program, the “small change” is earmarked for community betterment groups and other programs in need of financial assistance. This is an optional program so it may not appear on your billing statement.



*MJM is a distribution cooperative. It constructs and maintains the power lines and substations necessary to deliver power to their rural members but does not generate that power. MJM purchases its power wholesale from Wabash Valley Power Alliance (WVPA) in Indianapolis, Indiana. WVPA is a cooperative organization that has an alliance with more than 20 member distribution co-ops. WVPA makes and transmits the electricity from the power plants to MJM for distribution to our Members.*